# Terms and Conditions, Conditions of Use and Privacy Policy

# DATABASE LICENCE TERMS AND CONDITIONS

WHEREAS, Licensor has developed and is the keeper of a database hereinafter referred to as "Database" as described in the Agreement attached hereto and WHEREAS, Licensee desires to use the Database within its own organisation IT IS HEREBY AGREED as follows:-

## 1. LICENCE

In consideration of the fee payment for the Database in the amount and frequencies indicated and for the purposes and uses specified in the Agreement, Licensor hereby grants to Licensee a limited non-exclusive non transferable revocable licence to use the Database for internal purposes by the Licensee's direct employees. Licensee shall not and shall not have the right to sell, assign, transfer, rent, lease, sublicense, lend, give or make available to others or otherwise transfer or dispose of the Database in its present form or as converted or modified by Licensee or Licensor, or make the Database available in any manner for use by any subsidiary Establishment of Licensee or by any other person, or firm, or customer. Licensee shall not reverse, decompile, disassemble or otherwise reverse engineer the whole or part of the Database with any other Database. Licensee shall not engage in the development or marketing of a product or system commercially competitive with the Database at any time during the Licence Period.

## 2. PROPRIETARY RIGHTS AND CONFIDENTIALITY

The Database is a proprietary product of Licensor and is protected by Copyright law and Licensor reserves all rights of ownership and copyright and all other intellectual property rights in any version of the Database in any format or any medium.

Licensee agrees that, during the term of this Agreement and thereafter, the Database including any versions modified by Licensor or Licensee for use by Licensee and all other material, information and documentation made available to it by Licensor under this Agreement which is not already in the public domain or already lawfully in Licensee's possession are and shall remain the exclusive property of Licensor and are proprietary, and Licensee further agrees during the term of this Agreement and thereafter to maintain in confidence and not to disclose to any person, firm or company and to use its best efforts to prevent and protect the Database and all parts thereof and all such other material, know-how information and documentation from disclosure by its agents or employees to any person, firm or company. Licensee shall use the Database and all information and documentation only for the purpose of this Agreement. Neither the Database nor any parts thereof shall be copied or reproduced by Licensee for any purpose outside the scope of this Agreement, nor shall they be made available for use by Licensee's customers or any other person, firm or company without the prior written consent of Licensor.

Notwithstanding the above, Licensee may only make such copies of the Database as are necessary for back-up purposes. The Licensee agrees to maintain records of the number and location of all copies of the Database, made by them and all copies shall bear the words "© This is copyright material and may not be copied in whole or in part without the express written permission of Cranfield University."

#### 3. TERM

The duration of this Agreement shall be for the Period stated in the Agreement unless sooner terminated in accordance with the provisions of this Agreement.

## 4. TERMINATION

(a) After delivery of the Database Licensee may terminate this Agreement at any time upon sixty (60) days written notice to Licensor. If Licensee decides to terminate, there is to be no refund of any part of the Licence fee payment.

(b) In the event that Licensee makes any use of the Database outside the rights granted hereunder or breaches any of the other agreements contained herein, Licensor shall give written notice to Licensee and if such default has not been remedied within thirty (30) days after such notice, Licensor may thereafter terminate this Agreement.

(c) Licensor shall have the right to terminate this Agreement forthwith without notice if Licensee becomes insolvent, compounds with its creditors, files a petition in bankruptcy, enters into liquidation, has a receiver appointed or has any distress or execution levied against it.

(d) Upon expiration or termination of this Agreement, the Database shall promptly be deleted from any files of Licensee and the copies taken for back-up purposes promptly be destroyed, Licensee shall make no further use of the Database. Licensee agrees to provide to Licensor written confirmation of the deletion and destruction of all copies.

## 5. TITLE

Legal title to the Database and any modifications or enhancements thereto made by Licensor shall at all times be vested in Licensor and legal title to reproductions, converted versions or duplications of the Database and any other supporting documentation and information delivered to Licensee shall remain vested in Licensor and shall be returned to Licensor upon termination of this Agreement.

## 6. RESPONSIBILITY AND LIABILITY

- 6.1 (a) Licensee shall not make nor permit to be made any publication involving use and development of the Database without the prior written consent of the Licensor.
  - (b) Licensee agrees and acknowledges that it retains full control over the use of the Database and any modifications or enhancements thereof, and, accordingly, that Licensee shall be solely responsible for any designs, systems, products or any use made of the Database.
  - (c) Licensor shall not be liable to the Licensee for any loss or damage whatsoever or howsoever caused arising directly or indirectly in connection with this Licence Agreement, the Database, its use or otherwise, except that which is unlawful to exclude.
  - (d) Licensor expressly excludes liability for consequential loss or damage which may arise in respect of the Database, its use, the system or in respect of other equipment or property, or for loss of profit, business revenue, loss of contracts, goodwill or anticipated savings.
  - (e) Licensor accepts no liability for any design, system or use of any product resulting from the use of the Database and makes no warranty as to its completeness or accuracy nor that the Database is free of defects, error-free or is of a satisfactory quality.
  - (f) Notwithstanding the above, nothing herein shall be deemed to restrict or exclude any liability of the Licensor for death or personal injury to the extent only that the same arises as a result of the negligence of Licensor, its employees, servants, agents or authorised representatives.

- (g) In the event that Licensee is not satisfied with the Database during a period of sixty (60) days from delivery, Licensee shall put any complaint in writing to Licensor. If the Licensor considers such complaint is reasonable the Licensor agrees to rectify or replace the Database or remedy any defect, whichever the Licensor deems to be appropriate. Licensor's decision shall be final and conclusive.
- (h) In the event that any limitation or provision contained in this Licence Agreement shall be held to be invalid for any reason and Licensor becomes liable for loss or damage that would otherwise have been lawful to exclude, the Licensor's entire liability whether in contract or in tort and whether or not attributable to negligence, shall be limited to £1,000,000 if arising out of or in connection with any damage to property of the Licensee or limited to the amount of the Licence Fee specified in the Agreement if arising out of or in connection with the defect in the Database or services supplied by the Licensor or any act omission neglect or default (whether or not the same constitutes a fundamental breach of contract) of the Licensor its servants or agents in the performance of this Agreement (including, without limiting the generality of the foregoing, breach of any condition or any warranty whether express or implied by statue common law or otherwise howsoever).
- (i) Licensee shall protect, indemnify, save harmless and defend Licensor from and against any and all liabilities, claims, demands, loss, costs, damages or expenses including legal fees, arising from any claim asserted against Licensor that is in any way associated with Licensee's use of the Database.

## 6.2 Licensor gives no further warranty or representation as to the fitness of the Database or any part thereof nor as to its performance. The express warranties given by the Licensor in Clause 6.1 are given to the exclusion of all other warranties and conditions and representations whether express or implied or otherwise.

## 7. WARRANTY OF RIGHT TO LICENCE

- (a) Licensor hereby warrants that it has the right to license the Database to Licensee. To the best of the Licensor's knowledge and belief the use of the Database and any other information provided to the Licensee does not infringe any third party copyright or any other intellectual property. Licensor agrees to indemnify and hold Licensee harmless from and against all, claims, damages, costs and expenses (but excluding consequential losses) resulting from or arising out of any breach of warranty set forth in this paragraph PROVIDED THAT in the event any such claim or right is asserted against Licensee, Licensee shall make no admissions without Licensor's prior written consent and shall give Licensor written notice of such fact within ten (10) working days. Licensor shall then have the option, at its discretion, of taking over the defence of any such claim.
- (b) If at any time the Licensor becomes aware that the Database and/or such other information provided hereunder or the use thereof infringes or is likely to infringe any third party right, Licensor shall at its discretion and expense modify, replace or withdraw all or part of the Database and/or such other information so as to avoid the infringement and Licensee shall forthwith correspondingly amend or withdraw any authorisation to others to use the Database and/or such other information or any part thereof.

## 8. NOTICE

Any notice or other communication given hereunder shall be in writing and mailed, if to Licensor, to Mr Malcolm Blott, Cranfield University, Cranfield, Bedfordshire, MK43 0AL and if to Licensee to the Contact named in the Agreement or to such other address as either party shall have previously designated by notice in writing. Such notice or communication shall be deemed delivered when sent by registered post or facsimile transmission and subsequently confirmed in writing.

## 9. ENTIRE AGREEMENT

This Agreement represents the entire Agreement between Licensor and Licensee and shall supersede all representations, agreements, statements and understandings made prior to the date of this Agreement whether oral or in writing other than those representations, agreements, statements and understandings which have been expressly incorporated into this Agreement.

## **10. CONDITIONS EXCLUDED**

Except as stated herein all implied terms, conditions, statements or warranties, statutory or otherwise, as to

## (i) the satisfactory quality of the Database or

(ii) the fitness of the Database for any purpose whatsoever whether made known to the Licensor or not are hereby excluded from the Agreement.

## 11. UNCONTROLLABLE CIRCUMSTANCES

Licensor shall not be responsible for any failure on its part to fulfil any obligations to Licensee caused by events or circumstances outside Licensor's control.

## 12. MODIFICATIONS OF CONDITIONS

The terms and conditions of this agreement shall not be modified except in writing, signed by the parties, each by its duly authorised representatives.

## 13. NON-ASSIGNMENT

Licensee shall not assign this Agreement or any interest therein without the prior written consent of Licensor

14. NON-WAIVER

Failure to terminate this Agreement following a breach or other failure to comply shall not be deemed to be a waiver of a Party's defences rights or causes of action arising from such or any future breach or non-compliance. Nor shall failure on the part of either Party at the time or from time to time to enforce or to require the strict adherence and performance of any of the terms and conditions affect or impair its right to enforce such terms or conditions in any way.

## 15. HEADINGS AND SEVERABILITY

The clause headings are for convenience only and shall not affect their interpretation. If any part of this Agreement shall be held to be unenforceable to any extent, the remainder of the Agreement shall nevertheless remain in full force and effect.

16. SURVIVAL

The provision of the following clauses shall remain binding upon Licensee after the expiry or termination of this Agreement: 2, 5, 6, 10, 13, 17

## 17. GOVERNING LAW

This Agreement shall be governed by and construed in accordance with the laws of England and Wales and shall be subject to the jurisdiction of the Courts of England.

# **Conditions of Supply**

Please read these conditions carefully before ordering any goods or services from our web site. You should understand that by ordering any of our products you agree to be bound by these conditions. You should print a copy of these terms and conditions off for your future reference.

## Introduction

Our full details including our corporate identity and our address are set out on our <u>site terms and conditions</u> page. You can contact us in the UK by telephone on +44 (0)1234 750111 or by e-mail to <u>nsridata@cranfield.ac.uk</u>

## Your status

By placing an order through our web site you warrant that:

- you are legally capable of entering into binding contracts;
- you are at least 18 years old.

## How the contract is formed

All orders are subject to acceptance by us and we will confirm such acceptance to you by on-line electronic means (the "Confirmation").

## **Prices and Payment**

The prices for any goods or services will be as quoted on our web site from time to time, except in the case of obvious errors. Prices are liable to change at any time, but any changes will not affect orders already placed and confirmed. Payment must be made online at the time of order. We accept payment with MasterCard, Visa, American Express, EuroCard, Solo, Switch and Delta.

## Fulfilment and delivery

Email delivery of any documentation ordered will be despatched by any fulfilment date set out in the Confirmation or if no fulfilment date is specified then within 30 days of the date of the Confirmation except in exceptional circumstances.

## **Cancellation, Return and Refund Policy**

You will have the right to cancel the contract for a limited period. Details of this procedure will be confirmed to you at the time of order. In the event of cancellation, you will be required to return the goods to us. This does not affect your statutory rights.

All goods remain the property of Cranfield University until payment is received in full. Your right to use a Cranfield University report is subject to the terms set out in this agreement. Should you wish, for any reason, to cancel your purchase, you may do so by giving us written notification of your intention to cancel (a "Notice"), to Timothy Farewell, NSRI, SAS, Cranfield University, Cranfield, Bedfordshire, MK43 OAL, UK, email <u>t.s.farewell@cranfield.ac.uk</u>, not more than seven days after the date that you receive the goods. We will return your money (less any deduction, if applicable) within 30 days of the date you gave us Notice. In the event that we have not received the goods within 14 days of the date you gave us Notice we reserve the right to collect the goods and deduct the sum of half the cost of the goods from any monies refunded to you. This does not affect your statutory rights as a consumer.

## **Our Liability and Disclaimer**

We warrant to you that any product purchased through our web site is of satisfactory quality or, in the case of services, will be provided with reasonable skill and care.

These Conditions of Supply set forth the full extent of our obligations and liabilities in respect of any order of goods and services over our website. In particular, there are no conditions, warranties, representations or other terms, express or implied, that are binding on us except as specifically stated in these Conditions of Supply. Any condition, warranty, representation or other term concerning the performance of our obligations hereunder which might otherwise be implied into or incorporated into these Conditions of Supply, or any collateral contract, whether by statute, common law or otherwise is hereby excluded.

Our liability in connection with any product or service purchased through our web site is strictly limited to the purchase price of such product or service. We further accept no liability for any indirect or consequential loss or damage, or for any loss of data, profit, revenue or business, however caused, even if foreseeable. Nothing in these Conditions of Supply shall exclude or limit in any way our liability for fraud, or for death or personal injury caused by our negligence, or any other liability to the extent that it may not be excluded or limited as a matter of law.

Payment by credit card or debit card is subject to validation checks and authorisation by the financial institution that has issued your card. If the issuer of your card refuses to authorise payment to us, we will not be liable for any delay or non-delivery of goods or services ordered. We do not accept liability for any customs or import duty levied on any goods exported from the United Kingdom.

## Intellectual Property

Copyright and all other intellectual property rights in works purchased from us shall be and remain absolutely vested in Cranfield University.

## Credit Card and Debit Card Charges to Customers Outside the UK

Your credit card or debit card will be charged with the sterling (GB£) amount shown on-line in your shopping basket. This amount will be converted to the currency of your credit card or debit card at the prevailing exchange rate at the time of the transaction being processed by the financial institution that has issued your card. Any currency converter featured on our site is a service to provide a guide price only and does not represent the exact amount charged.

## Security

Your credit card and debit card details will be transferred direct to WorldPay Limited, our online credit card transaction provider by way of a fully secure connection to a secure server and protected with Secure Trading SSL (Secure Sockets Layer) encryption technology. The amount of your transaction will then be charged to your credit card or debit card. For security reasons, we will never "see" or hold your credit card or debit card details on our computer systems.

## Notices

All notices shall be given by e-mail to Cranfield University at <u>nsridata@cranfield.ac.uk</u>, or, to you at either the e-mail or postal address you provide during the registration process. Notice will be deemed received 24 hours after e-mail is sent or 3 days after the date of posting.

## **Governing Law and Jurisdiction**

Contracts for the purchase of goods through this site will be governed by English Law. Any dispute arising from or related to such contracts shall be subject to the exclusive jurisdiction of the Courts of England and Wales.

## Conditions of web site use

This page (together with the documents referred to on it) tells you the terms and conditions on which you may make use of our web site. Please read these terms carefully. By accessing and using our web site you agree to be bound by these terms. We may at our option amend or revise these terms at any time by updating the text of this page. It is your responsibility to check this page regularly for such amendments by which you will be bound.

#### Information

#### about

us

www.cranfield.ac.uk is a site operated by Cranfield University ("We"). Our main address is Cranfield, Bedfordshire, MK43 0AL, UK. Our telephone number is +44 (0)1234 750111.

#### Accessing our site

Access to our site is permitted on a temporary basis and we reserve the right to withdraw or amend the service without notice (see below). You are responsible for making all arrangements necessary for you to have access to our site. You are also responsible for ensuring that all persons accessing the site through your Internet connection are aware of these terms and that they comply with them. Where you are provided with a user ID, password or any other piece of information as part of our security procedures you must treat such information as confidential and you must not disclose it to any third party.

#### Your status

Our website is not intended to be used by minors since it may contain material of a nature which may be inappropriate for them to view. Parents will be responsible for children using their computer to view such material and must control their children's access to the computer and the Internet accordingly.

## Intellectual Property

We own or license the copyright in this site and in material published on it. Those works are protected by copyright laws and treaties around the world. All our rights are reserved. © Cranfield University 2007. You may print off copies of any page(s) from our site for your personal reference and you may draw the attention of others within your organisation to material posted but you may not reproduce or permit anyone else to reproduce such material without our prior written consent. Our status (or that of any identified contributors) as the authors of material on this site should always be acknowledged.

#### Liability and reliance on information posted

Commentary and other materials posted on our site are not intended to amount to advice on which reliance should be placed. We therefore disclaim all liability and responsibility arising from any reliance placed by any visitor to the site or anyone who may be informed of any of its contents. Our site may contain inaccuracies or typographical errors. We will not be liable for any such inaccuracies. We do not make any express or implied warranties or representations in relation to the web site, and the same are hereby excluded. You acknowledge and agree that it is technically impossible to provide the web site free of faults, bugs and errors and that access to the web site is provided on an "as is" and "as available" basis. We do not accept any liability for faults which may lead to temporary unavailability of the web site, whether this is within our reasonable control or not. Our liability in relation to any sale advertised on the web site will be as set out in the relevant Conditions of Supply.

#### Our site changes regularly

We update our web site regularly and so may change the content at any time. If the need arises, we have the option to suspend the site or to close it indefinitely.

## Information about you and your visits to our site

We process information about you in accordance with our privacy policy. You consent to such processing and you warrant that all data provided by you is accurate.

#### Transactions concluded through this site

Contracts in relation to the sale of goods or services advertised on our web site are governed by the Conditions of Supply relating to such sale. These will be displayed clearly during the electronic sale transaction process. Alternatively they are available on request by contacting us at Marketing & Communication, Cranfield University, Cranfield, Bedfordshire, MK43 OAL, UK; info@cranfield.a.uk.

#### Uploading material to our site

Whenever you make use of a feature that allows you to upload material to our site or to make contact with other users of the site you must comply with our content standards. You warrant that any such contribution does comply with those standards and you indemnify us for any breach of that warranty.

#### Linking to our site

You may link to our home page, provided you do so in a way that is fair and legal and which does not damage our reputation or take advantage of it. In particular, you must not establish a link in such a way as to suggest any form of association, approval or endorsement on our part where none exists. Our site must not be framed on any other site. We reserve the right to withdraw linking permission without notice. If you wish to make any use of material on our site other than that set out above, please address your request to info@cranfield.a.uk

#### Links from our site

Our site contains links to various sites and other resources provided by third parties. These links are provided for your information only. We have no control over the contents of those sites or resources and accept no responsibility for them or for any loss or damage that may suffered in connection with your use of them.

#### Jurisdiction and applicable law

The English Courts will have exclusive jurisdiction over any claim arising from or related to a visit to this web site although we have the right to bring a claim against you in your local jurisdiction. English Law will apply to these terms and conditions. We make no representations that the content of our web site is suitable for any particular purpose or audience or that the viewing and downloading of any part of our web site is legal in any country outside the UK. If you have accessed the site from outside the UK, then you are responsible for compliance with the laws of your jurisdiction.

#### **Trade Marks**

The Cranfield University logo is a UK registered trademark of Cranfield University.

#### Miscellaneous

In the event that any of these Conditions of Web Site Use are determined by any competent authority to be invalid, unlawful or unenforceable to any extent such term, condition or provision will to that extent be severed from the remaining terms, conditions and provisions which will continue to be valid to the fullest extent to be permitted by law.

## Site security

You shall not use any mechanism, software or other device to affect the functioning of the web site or any sale advertised on the web site. You shall not infect the web site with any virus, worms or other contaminants (including logic bombs, timebombs, cancelbots or trojan horses).

## Your concerns

If you have any concerns about material which appears on our site please contact info@cranfield.a.uk Thank you for visiting our site.

# Content Standards

These standards apply to any and all material ("contributions") which you contribute to our site or to any interactive features associated with it. This includes without limitation any contribution that you make to other interactive features.

## The Standards

You must comply with the spirit of the following standards as well as the letter. The standards apply to each part of any contribution as well as to its whole.

## Contributions must:

be accurate where they state facts

be genuinely held where they state opinions

comply with applicable law in any country from which they are posted

## Contributions must not:

contain any material which is defamatory of any other person;

contain any material which is obscene or offensive;

infringe any copyright, database right or trade mark of any other person;

be likely to deceive any person;

be made in breach of any legal duty owed to a third party such as a contractual duty or a duty of confidence;

be likely to harass, upset, embarrass, alarm or annoy any other person;

be likely to disrupt our service in any way;

give the impression that they emanate from us where this is not the case; advocate promote or assist any unlawful act such as (by way of example only) copyright infringement or computer misuse.

# **Privacy policy**

Cranfield University is committed to protecting and respecting your privacy. This policy sets out the basis on which your personal data will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how it will be treated by us. For the purpose of the Data Protection Act 1998 ("the Act") the data controller is Cranfield University, of Cranfield, Bedfordshire MK43 OAL, UK. Our nominated representative for the purpose of the Act is Mr David Buck, Vice-Chancellor's Office, Cranfield University, Cranfield, Bedfordshire MK43 OAL, UK.

## Information we may collect from you

We may collect and process the following data about you:

- information that you provide by filling in forms on our site. This includes, without limitation, information provided at the time of registration or at the time of posting material or requesting further services;

- if you contact us, we may keep a record of that correspondence;
- Cranfield University may also ask you to complete surveys that we use for research purposes although you do not have to respond to them;
- details of transactions you carry out through our site and of the fulfilment of any contract between us;
- details of your visits to our site and the resources that you access.

## **IP Addresses and Cookies**

We may use technology to enable you to recover your shopping basket should you accidentally leave the site. We may collect information about your computer including where available your IP address, operating system and browser type for system administration. This is data about our users' browsing actions and patterns and does not identify any individual. For the same reason we may obtain information about your general Internet usage by using a cookie file or other technical advice which is stored on the hard drive of your computer. Cookies contain information that is transferred to your computer's hard drive. They help us to improve our site and to deliver a better and more personalised service. They enable us:

- to estimate our audience size and usage pattern;
- to store information about your preferences and so allow us to customise our site according to your individual interests;
- to speed up your searches;
- to recognise you when you return to our site.

You may refuse to accept cookies by activating the setting on your browser, which allows you to refuse the setting of cookies. However, if you select this setting you may be unable to access certain parts of our web site.

## Where we store your personal data

The data that we collect from you may be transferred to and stored at a destination outside the European Economic Area. By submitting your personal data you agree to this transfer. Cranfield University will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy. All information you provide to us is stored on our secure servers. Any payment transactions will be encrypted using SSL technology. Where we have provided you (or where you have chosen) a password which enables you to access certain parts of our site, you are responsible for keeping this password confidential. We ask you not to share a password with anyone. Unfortunately, the transmission of information via the Internet is not completely secure. So, whilst we will do our best to protect your personal data, we cannot ensure the security of your data transmitted to our site. Any transmission is at your own risk. Once we have received your information we will use strict procedures and security features to prevent unauthorised access.

## Uses made of the information

We use information held about you in the following ways:

- to ensure that content from our web site is presented in the most effective manner for you and for your computer;
- to provide you with information, products or services that you request from us or which we feel may interest you and to provide you with an

#### effective service;

- to process your order for goods and services available for sale on our website;
- to allow you to participate in interactive features of our service where you choose to do so;
- to notify you about changes to our service;
- to analyse information about our users in order to identify their potential preferences.

## We may disclose your personal information to third parties:

- in the event that we sell or buy any business or assets we may disclose your personal data to the seller or buyer of such business or assets; - if we are under a duty to disclose or share your personal data in order to comply with any legal obligation or in order to enforce or apply our Terms and Conditions and other agreements; or protect the rights, property, or safety of Cranfield University, our clients, or others. This includes exchanging information with other companies and organisations for fraud protection and credit risk reduction and transferring your data to WorldPay Limited for processing transactions with the financial institution responsible for your card account and performance of their contractual obligations with us.

We will not disclose your data to any third party for the purpose of direct marketing but we may from time to time provide you with information about goods and services provided by third parties which we feel may be of interest to you. We will keep your details on file for a period of five years from the date of collection in order to simplify any future registration.

#### Your rights

We will inform you before collecting your data if we intend to use your information for the purposes of direct marketing. You have the right to request us not to use your information for that purpose. You can exercise that right by ticking certain boxes on the forms we use to collect your data. You can also notify us by contacting us at Marketing & Communication, Cranfield University, Cranfield, Bedfordshire, MK43 OAL, UK, email info@cranfield.ac.uk. Our site may contain links to third party's websites. If you follow a link to their sites, please note that these sites have their own privacy policy and that Cranfield University does not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these sites.

#### Access to information

The Act gives you various rights including the right to access information held about you. Your right to access can be exercised in accordance with the Act. Questions about this privacy policy can be addressed to the Deputy Data Protection Officer at Cranfield University, e.b.pryke@cranfield.ac.uk

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